

# Managed Detection & Response (MDR)

## DATA SHEET

New Era Technology's Managed Detection and Response (MDR) service maintains optimal security posture by continuously minimizing the attack surface and improving visibility via enhanced monitoring and response. It reduces the cost of securing your business by targeted prevention, detection, and containment of threats across your entire digital estate.

### Comprehensive & Scalable

Leveraging defense-in-depth and best-of-breed security technologies, MDR integrates with a multitude of environments. Deployable at any scale, it provides complete and layered end-to-end security.



24/7  
Operations

### Flexible & Affordable

The transparent subscription model provides predictability of expenditure. The ability to integrate with your existing digital assets offers an added boost to the return on previous investments.



Global  
Footprint

### Unified & Global

Able to meet data residency and other region-specific needs for a truly global footprint. New Era offers a range of other complementary managed services, also supported globally.



Automation &  
Machine Learning

### Supported Environments

New Era can monitor and respond to security events across all types of deployments.

- Cloud Infrastructure
  - Microsoft Azure
  - Amazon Web Services
  - Google Cloud
- On-Premise Infrastructure
- Remote Workforce
- IoT/OT/SCADA
- Cloud Productivity
  - Office 365
  - Google Workplace



### Supported Products

AWS Detective	Cisco Secure Cloud Analytics	Google Security Command Center	Qualys VM
AWS GuardDuty	Cisco Umbrella	Microsoft Defender for Endpoint	SentinelOne
Azure Sentinel	CrowdStrike	Palo Alto NGFW	Vectra Cognito Detect
Cisco Firepower	Fortinet Fortigate	Palo Alto Prisma Cloud	Vectra Cognito Detect for O365

## MDR Features

### 24/7 Operations

- Reduce disruption of business in the event of an incident
- Continuous vigilance

### Global Footprint

- Source from a single provider
- Reduce the cost and complexity of security operations

### Automation & Machine Learning

- Rapid and accurate response
- Reduce disruption to business in the event of an incident

### Powered by state-of-the-art Threat & Vulnerability Intelligence

- High-level of accuracy in identifying security threats and incidents

Reduce the cost of securing your business by detecting and responding to security incidents, preventing and containing threats to your digital assets.

